Resource Manager Onboarding Training

The WellSky Training Center includes self-paced, onboarding training for the Resource Manager WellSky solution. Courses are available for both Resource Manager – No Optimizer and Resource Manager – With Optimizer. All courses are designed for new hires or those who need to refresh their knowledge of the solution.

Resource Manager – No Optimizer

The Resource Manager – No Optimizer curriculum aims to teach clients best practices along with learning how to perform their job duties using lessons and tutorials that can be viewed at their own pace. This training outlines how to use Resource Manager – No Optimizer from start to finish.

The Resource Manager – No Optimizer training offers two different courses. Each course consists of videos, documentation, and assessments.
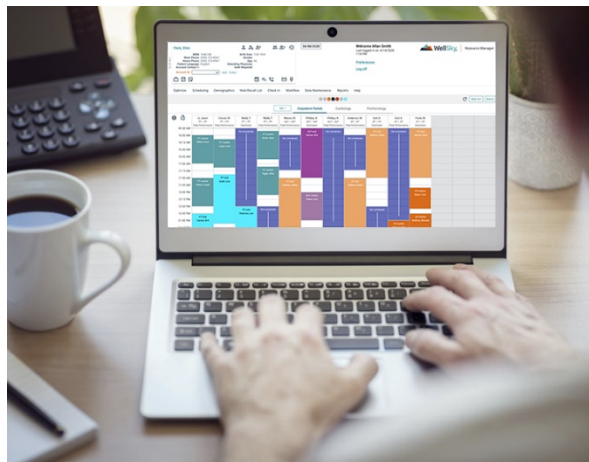
- Implementation Admin Course: This self-paced course covers the process of setting up and configuring your scheduling software. All course materials relate to the various functions required and necessary to set up and use your software. This training is normally only taken by Admins.

- End User Training Course: This self-paced course is designed to help all End Users utilize the scheduling components and workflows for the appointment scheduling software.

Resource Manager – With Optimizer

The Resource Manager – With Optimizer training aims to teach clients best practices and processes using lessons and tutorials. This training can be viewed at a pace that best suits the user and outlines how to use the full Resource Manager Suite from start to finish for both Admins and for End Users.

The Resource Manager – With Optimizer training offers two different courses. Each course consists of videos, documentation, and assessments.

- Implementation Admin Course: This self-paced course covers the process of setting up and configuring your scheduling software and productivity monitoring. This course will help Admins set up the WellSky Resource Manager with Optimizer software in the most effective way possible for your organization.

- End User Training Course: This self-paced course and its lessons are designed to help End Users utilize the scheduling components and workflows for the appointment scheduling software, along with learning how to use the productivity dashboard and manage your schedule with the Optimizer functionality.