CareTend and CPR+ Onboarding Training

The WellSky Training Center includes self-paced, onboarding training for the CareTend and CPR+ WellSky solutions. Many of the courses of the solution's curriculum allow the end-user (or learner) the ability to focus on the training best suited for their job role.

CareTend

The CareTend curriculum aims to teach clients best practices along with learning how to perform their job duties using lessons and tutorials that are viewed at their own pace. Intended for new hires or users looking to refresh their knowledge, this training outlines how to use CareTend from start to finish and accommodates all lines of business and job roles.

CareTend training is divided into the following sessions.

- Session 1: Getting Started reviews how to navigate CareTend and utilize your online resources. This session provides a walk-through of the order process from intake to discharge.

- Session 2: CareTend Fundamentals introduces a "Choose Your Training Path" feature that allows learners to choose training and content based on their job role. Select training from roles like intake, inventory management, pharmacist, and more.

- All setup-related training is in Session 3: System Administration while all billing-related procedures are in Session 4: Billing & Reimbursement. If you are a CareTend BI user looking for training on reports, please visit Session 5: Reporting & Analytics.
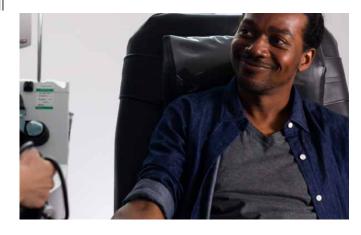
CPR+

The CPR+ training aims to teach clients best practices and processes using lessons and tutorials. This training can be viewed at a pace that best suits the user and is designed for new hires or those who need to refresh their knowledge of the solution. This training outlines how to use CPR+ from system administration to billing and includes materials for all three lines of business: Infusion, HME/DME, and Specialty Pharmacy.

The main areas of training are divided into the following courses:

- Session 1: Setup & System Administration

- Session 2: Introduction and Fundamentals

- Session 3: Advanced Topics

- Session 4: Reporting and Analytics